

## Appendix A: Services provided by funded organisations

### *Citizens Advice*

General Advice via multiple access points/platforms	Energy saving tips, advice and devices (including slow cookers, blankets and light bulbs)	Income maximisation and debt minimisation including household budgeting skills
Food and Fuelbank vouchers	Support with completing benefit applications, housing applications etc.	Advice for the self-employed (how to register, national insurance and debt on exit from self-employment)
Appropriate referrals for mental health issues and the provision of a holistic advice service with help to address underlying issues	Pension Wise (a government service that helps people understand the pensions options available to them)	

### *High Peak Community and Voluntary Support*

Community Development including individual group support, information and advice, funding advice and bespoke informal training	Bereavement Support for adults	Social Prescribing Service – assisting people to explore ‘what matters to them’ and taking an holistic approach to their health and wellbeing and by connecting individuals to local services and groups.
Facilitation of the ‘Living Well Derbyshire Collaborative’ bringing Mental Health Services together	Management of the Community Derbyshire Database (all local groups and services)	Administration of the HPBC Climate Change and Nature Action Fund
Corporate Partnership Scheme	Supporting local foodbanks, pantries and food distribution groups	

*Connex Community Support*

<p>Volunteer Brokerage – promoting community volunteering and volunteer recruitment for local, regional and national organisations</p>	<p>Transport – Delivery of the Active Travel contract and Volunteer transport service for medical and socially therapeutic appointments (across the High Peak)</p>	<p>Hospital Patient Discharge Transport – short notice transport provision for HP residents for hospital discharges to home/rehab or nursing care</p>
<p>Befriending – One to One social visits and/or telephone contact for older people</p>	<p>Home from Hospital Service – practical support and social contact for people discharged from hospital and support to avoid admission/re-admission. Includes prescription collection, shopping support and hospital liaison</p>	<p>Social Group Activities – Coffee clubs, curling group, trips out for older and vulnerable residents</p>
<p>Wheelchair loan – Free, short-term (6wks) loan of wheelchairs</p>	<p>Hearing Aid Battery distribution – collection point for hearing aid batteries for patients registered at Chesterfield Hospital audiology clinic</p>	<p>Key Safe Installation – Buxton area only – Free supply and installation of key-safes for older, more vulnerable people – referral only</p>
<p>Connex Warmer Homes Project – Time Limited to March 2024 providing energy saving measures to households experiencing fuel poverty</p>	<p>Youth Club and social activities for children, young people and young adults with additional support needs (sensory, physical or learning)</p>	<p>Home Maintenance – Hoarding and Property Clearance Service Charged for service providing practical home maintenance support. Specialist property clearance and deep cleaning service for people identified as having a hoarding disorder</p>
<p>Care and Support Services – Domiciliary personal care for vulnerable children and adults. A CQC registered service working with local authorities for care provision</p>	<p>Wellbeing Advice and Support Service – Located in Thomas Fields Centre Buxton. New service provision for Thomas Fields residents to help them benefit from and contribute to living independently within the residence and the wider Buxton Community</p>	

*The Bureau (Glossop)*

Volunteer Car Scheme	Befriending Services	Volunteering Opportunities and Volunteer development
Social Prescribing Service	Digital Healthcare Support	Peer support activities such as coffee mornings and other social activities
Community Development	Pre-employment Support	Life Skills Programme
Consultancy, Research and administrative support	Support to access NHS Mental Health Programmes	Move More Glossop/High Peak - enabling people to access and take part in physical activity

*New Mills Volunteer Centre*

Befriending Service	Volunteer Car Scheme for medical appointments	Minibus Shopping
IT Training	Gardening Service	Social Groups and Activities
Luncheon Club	Local VCSE Support	

*Samaritans – Buxton and High Peak*

Helpline Access	On-demand face to face support	Listening to and supporting people and communities during times of need
Suicide Prevention/Awareness		

*Glossopdale Furniture Project*

Provision of furniture and other essential household items for low income/no income households and those experiencing extreme hardship	Volunteering and Work Experience Opportunities	
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*Live Great Adventures*

Mental Health Support and Suicide Awareness and Prevention, offering free 'Walks and Talks', Men's Minds Matter in-person sessions, family hikes, podcasts.		
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