

Resources Overview & Scrutiny Panel

22 May 2024

Efficiency Programme Update

Income and Charges

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Areas of Focus

- Background to the Efficiency Programme
- Objectives for Income and Charges
- The Council's Gross Income
- Charging Structure
- Next Steps



Background to the Efficiency Programme

The Medium-Term Financial Plan Saving Targets (approved February 2024)

Saving requirement plus indicative profile of thematic savings potential

Early realisation of savings is beneficial – Plan allows for limited slippage

Year	Saving Target (£'000)	Asset Management	Income & Charges	Project Management	Council Companies	Total Potential (£'000)
2024/25	250	6	60	15	256	337
2025/26	250	11	60	15	88	174
2026/27	300	219	60	15	213	507
2027/28	90					
Total	890	236	180	45	557	1,018

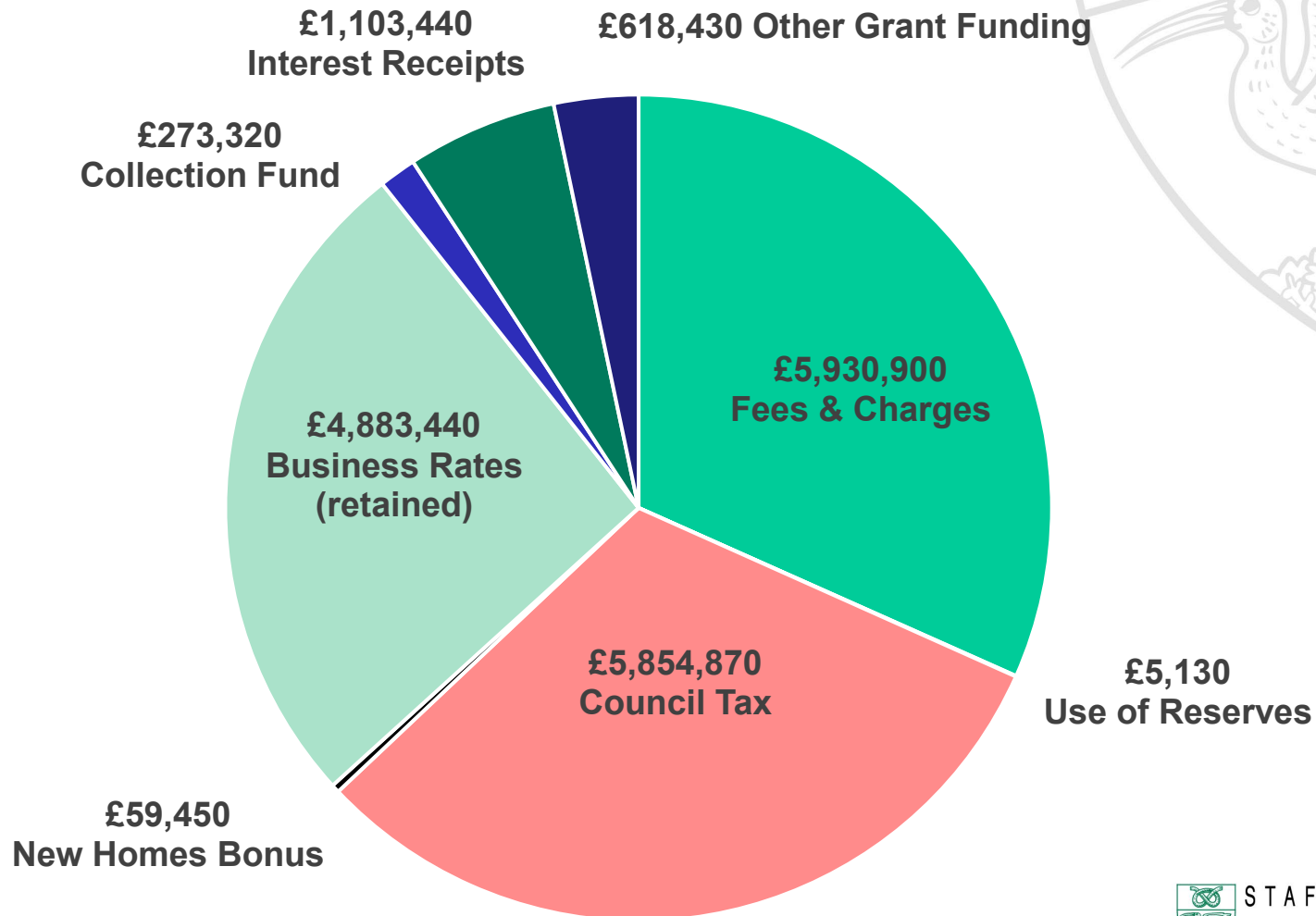
Income and Charges

Objectives:

- Identify potential to generate additional income
- Scope of existing chargeable services
- Scope to charge for services not currently charged
- Consider appetite for maximising income
- Consider levels of intentional subsidy
- Concessions criteria
- Risks attached to programme



The Council's Gross Income 2023-24



Charging Structure

Charges are set according to the category they fall into:

Charging Policy	Policy Objective
Full commercial	Service is promoted to maximise revenue within an overall objective of generating a surplus from the service
Fair charging	Service is promoted to maximise income but subject to defined policy constraints including commitments made to potential customers on an appropriate fee structure.
Cost recovery	Service generally available to all but without a subsidy
Subsidised	Service is widely accessible, but users of the service should make some contribution from their own resources
Nominal	Service to be fully available and a charge is made to discourage frivolous usage
Free	Service fully available at no cost
Statutory	Charges are set in line with legal obligations

Next Steps

- Continue to work with services to ensure income charges are appropriate.
- Review the costs of providing chargeable services:
 - Ensure this remains up to date and fit for purpose
 - Projections for inflation, staff cost of living increase etc
- Review of Car Parking Strategy:
 - Charges & role in managing the car parks
 - Long stay/short stay
 - Period of charges
 - Use of car parks – community spaces
 - How do we compare



Questions