

APPENDIX 4

SMDC 2022 Comments Made on Taxi Policy Review Survey

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| Q 9 As a driver are you concerned about the financial burden to meet the new Emission Standards? |
| Car are more expensive when u buy and maintain everything |
| Running costs have never been higher in the current high cost of living crisis |
| We either need better infrastructure for electric or a higher mileage allowed to register as second hand cars are now more expensive |
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| Q 10 Do you agree or disagree that all taxis and private hire vehicles should have internal CCTV? |
| It's another cost at the moment that drivers cannot afford |
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| Q 13 As a driver of a private hire or hackney carriage taxi have you ever suffered any of the below in the last 3 years? If you answered yes to the above, tell us how many times. |
| Three times customer running away with out payment. |
| Yes happened to me many times specially when customer are drunk. |
| I was attacked by a lady customer after picking her & another passenger up after a late night, when I used to work for leeklink. I stopped working late nights & no longer work for leeklink as I didn't feel supported by them. I was also verbally abused many times whilst working for leeklink. Fortunately Sleek cars would not tolerate such behaviour & I now know I am safe. I also have a camera fitted to my current taxi. |
| May be 5 or 6 times |
| Just one group of male customers - I am a female driver it was quite intimidating |
| many times |
| Once |
| People being threating runner contacted the police they were not interested |
| |
| Q 14 As a member of the public/Customer using a private hire or hackney carriage taxi have you ever suffered any of the below in the last 3 years? |
| No Responses |
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| Q 15 Do you feel that CCTV within the vehicle would have assisted or prevented any of the above? |

No As the police were not interested

Q 16 As a driver are you concerned about the financial burden from installing a CCTV system within your vehicle?

If it was mandatory yes, If voluntary then no because I wouldn't have it

Covid (no government help as I'd only just started) and now the financial crisis (fuel costs and people tightening their belts) are making this job just not tenable. I'd happily have CCTV but it would depend upon the cost

another exspence with no funding

Maybe if SMDC could bulk buy a CCTV system for the operator could then buy / lease or pay monthly this would be a good idea

Q 17 Do you have any other suggestions or comments to make on matters that should be considered for inclusion in the revised Taxi Licensing Policy?

I would like taxi licensing to do more spot checks to ensure all taxis are road worthy

If we are bringing it in line with other councils can we review mileage for initial plating and 6 seaters (folding seats)