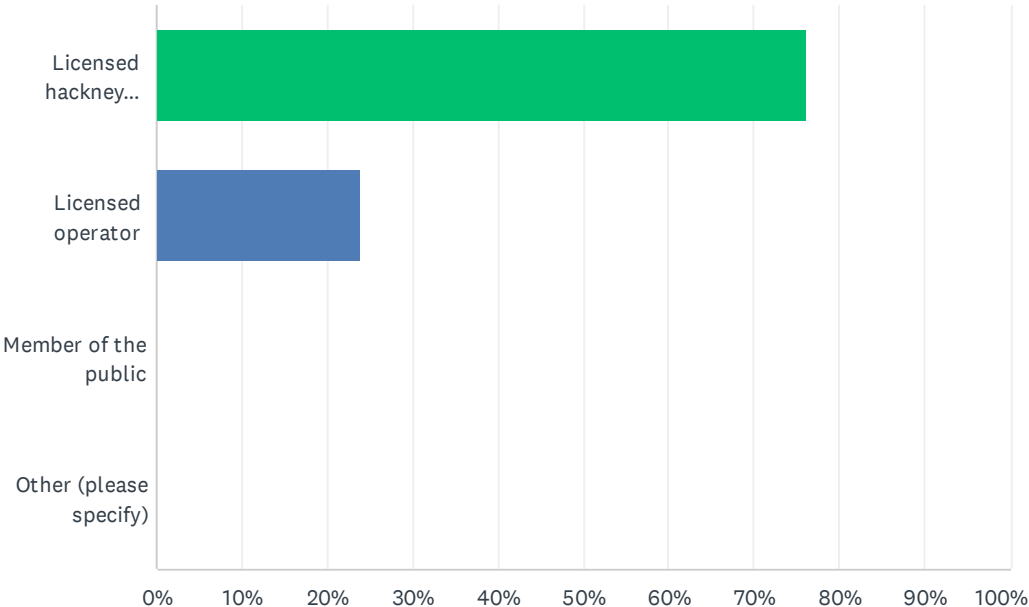


Q1 Are you responding as:

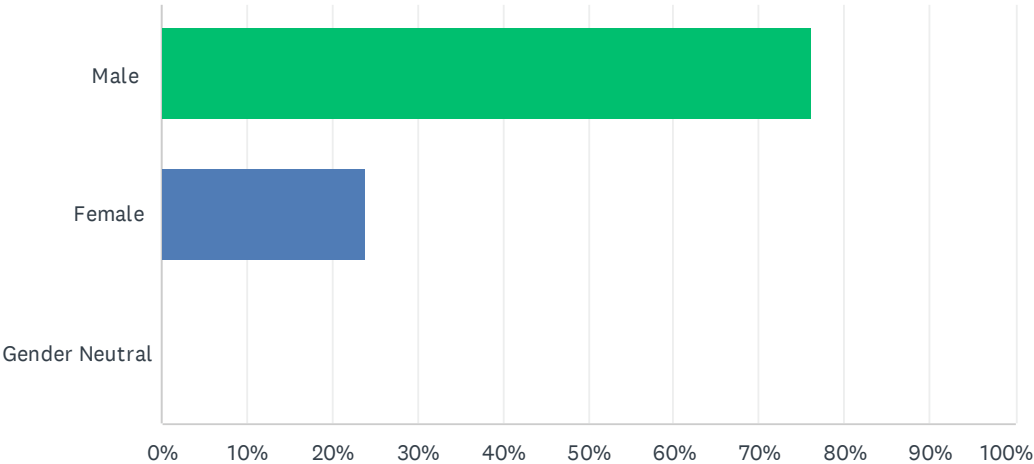
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Licensed hackney carriage/Private Hire driver	76.19%	16
Licensed operator	23.81%	5
Member of the public	0.00%	0
Other (please specify)	0.00%	0
TOTAL		21

Q2 Are you:

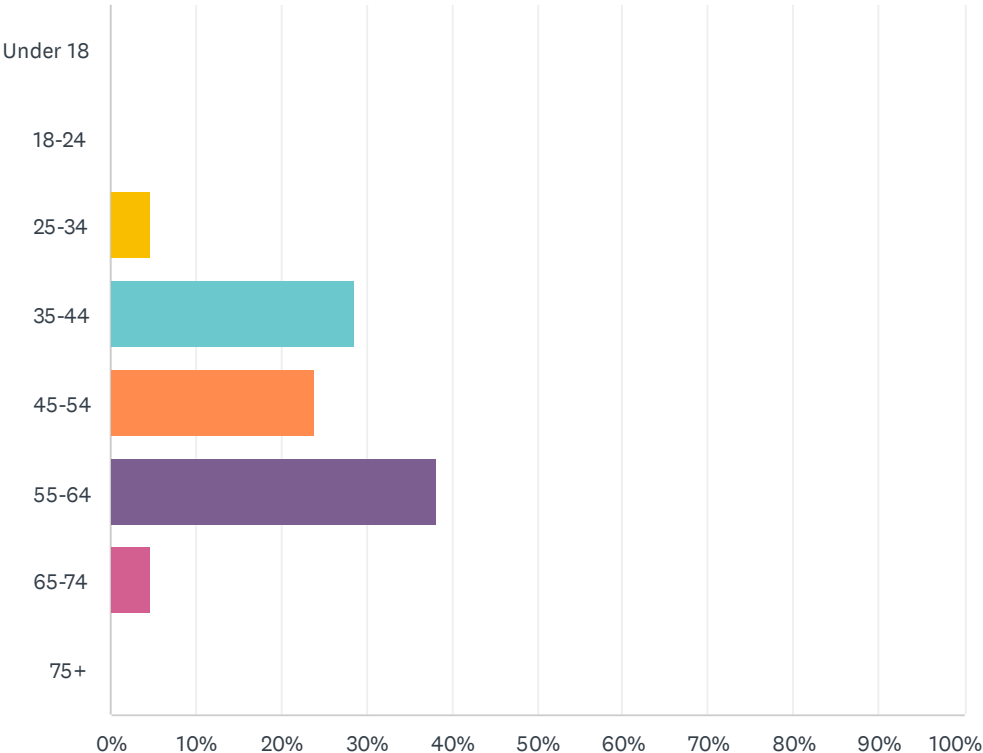
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES
Male	76.19% 16
Female	23.81% 5
Gender Neutral	0.00% 0
TOTAL	21

Q3 What is your age?

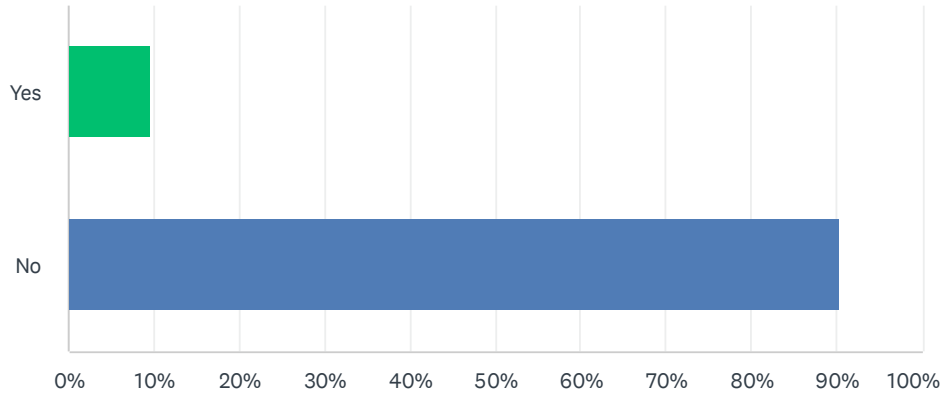
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.00%	0
25-34	4.76%	1
35-44	28.57%	6
45-54	23.81%	5
55-64	38.10%	8
65-74	4.76%	1
75+	0.00%	0
TOTAL		21

Q4 Do you consider yourself to be a disabled person? (This may include any long-standing illness, disability or infirmity which has a substantial effect on your day to day life. Longstanding means it has lasted, or is likely to last, for over a year.)

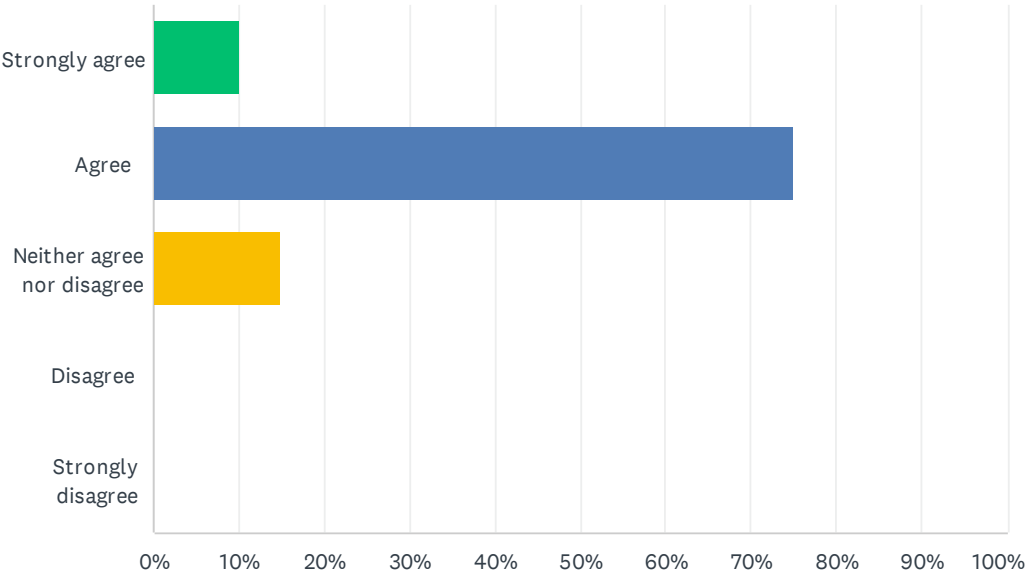
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	9.52% 2
No	90.48% 19
TOTAL	21

Q5 Do you agree or disagree that the policy is easy to understand?

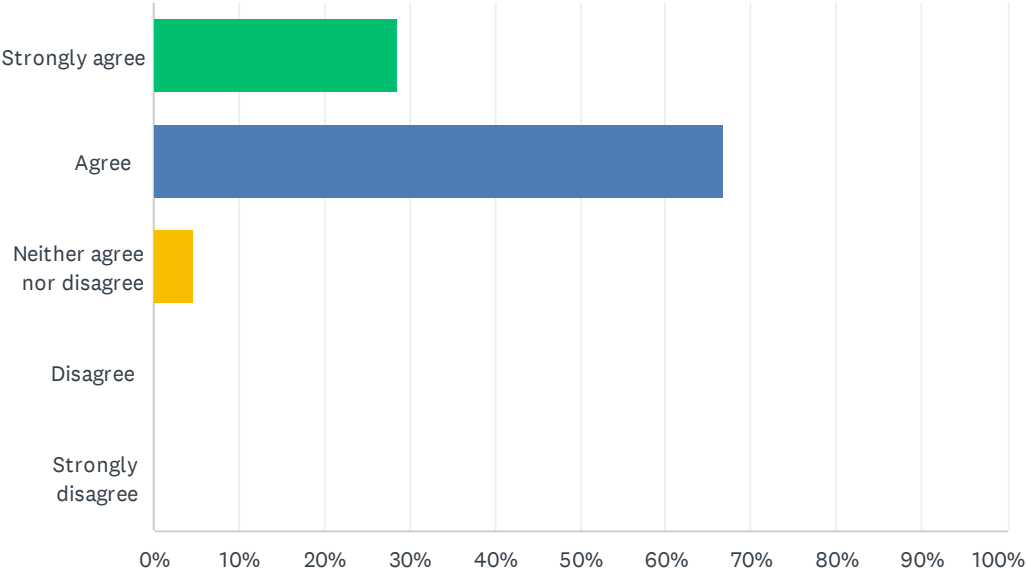
Answered: 20 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	10.00%	2
Agree	75.00%	15
Neither agree nor disagree	15.00%	3
Disagree	0.00%	0
Strongly disagree	0.00%	0
TOTAL		20

Q6 Do you agree or disagree that the policy provides enough protection for children and vulnerable adults?

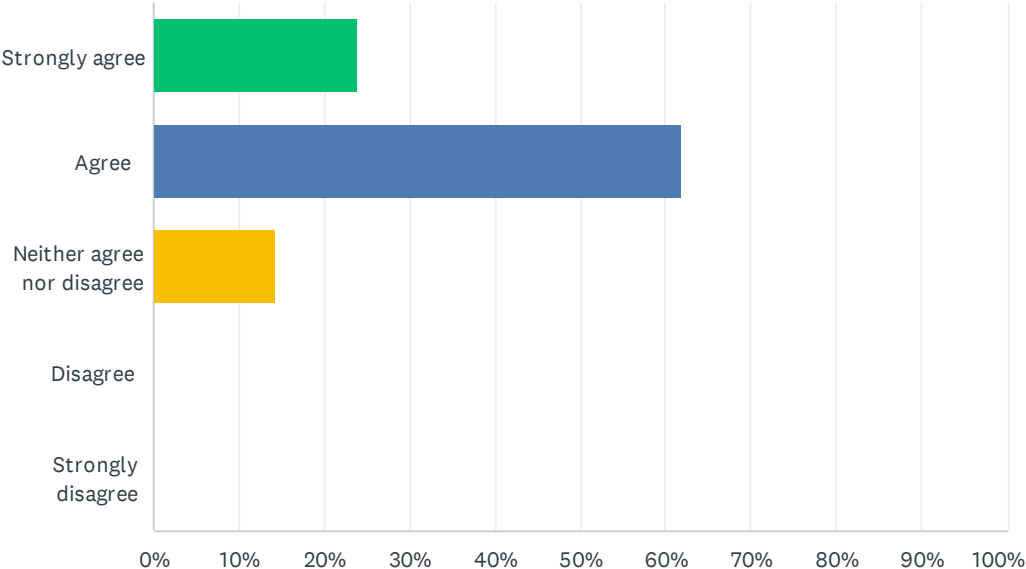
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	28.57%	6
Agree	66.67%	14
Neither agree nor disagree	4.76%	1
Disagree	0.00%	0
Strongly disagree	0.00%	0
TOTAL		21

Q7 Do you agree or disagree that the policy includes everything you think should be in such a policy?

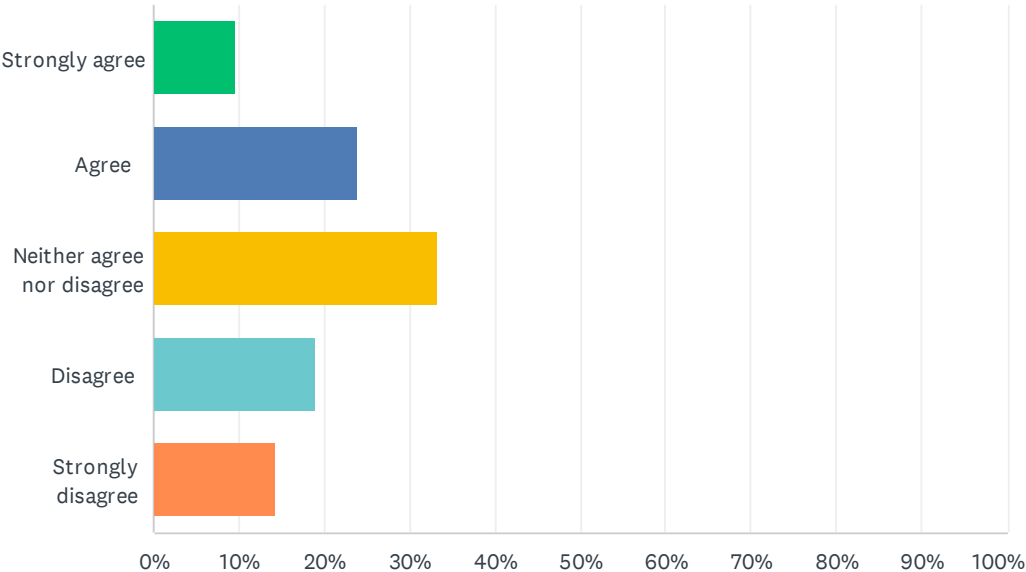
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	23.81%	5
Agree	61.90%	13
Neither agree nor disagree	14.29%	3
Disagree	0.00%	0
Strongly disagree	0.00%	0
TOTAL		21

Q8 Do you agree or disagree with the proposals on vehicle emissions?

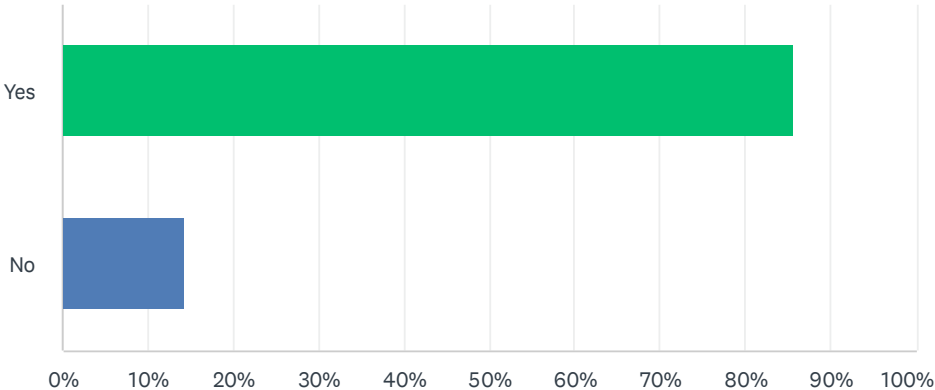
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	9.52%	2
Agree	23.81%	5
Neither agree nor disagree	33.33%	7
Disagree	19.05%	4
Strongly disagree	14.29%	3
TOTAL		21

Q9 As a driver are you concerned about the financial burden to meet the new Emission Standards?

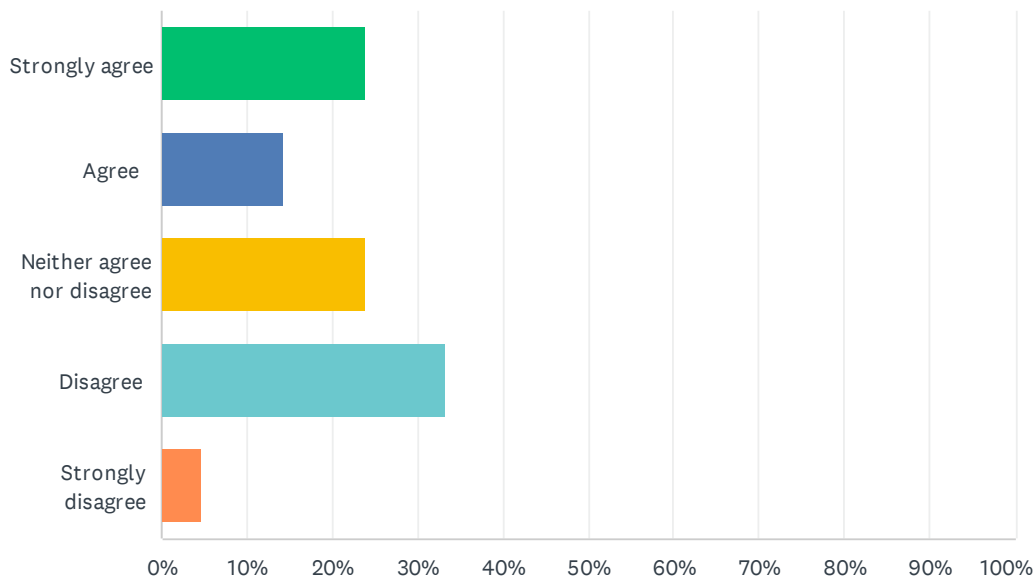
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	85.71%	18
No	14.29%	3
TOTAL		21

Q10 Do you agree or disagree that all taxis and private hire vehicles should have internal CCTV?

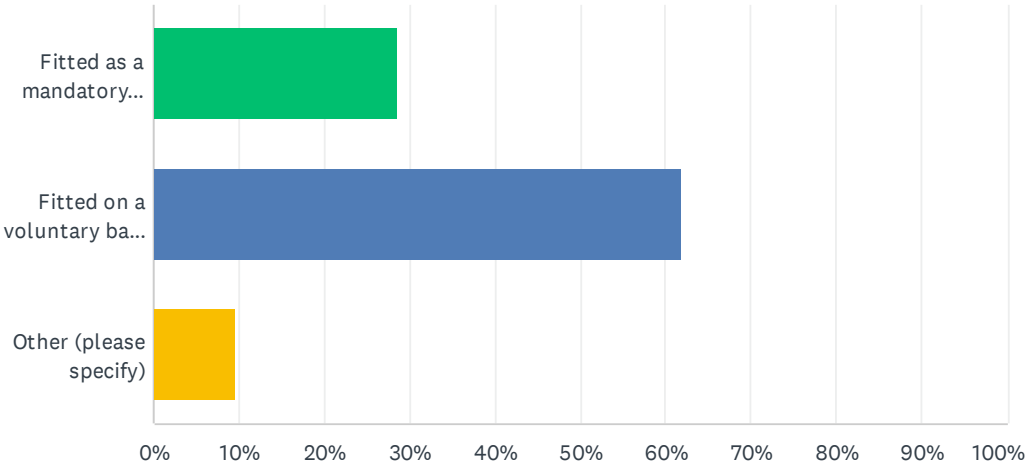
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	23.81%	5
Agree	14.29%	3
Neither agree nor disagree	23.81%	5
Disagree	33.33%	7
Strongly disagree	4.76%	1
TOTAL		21

Q11 Do you think they should be:

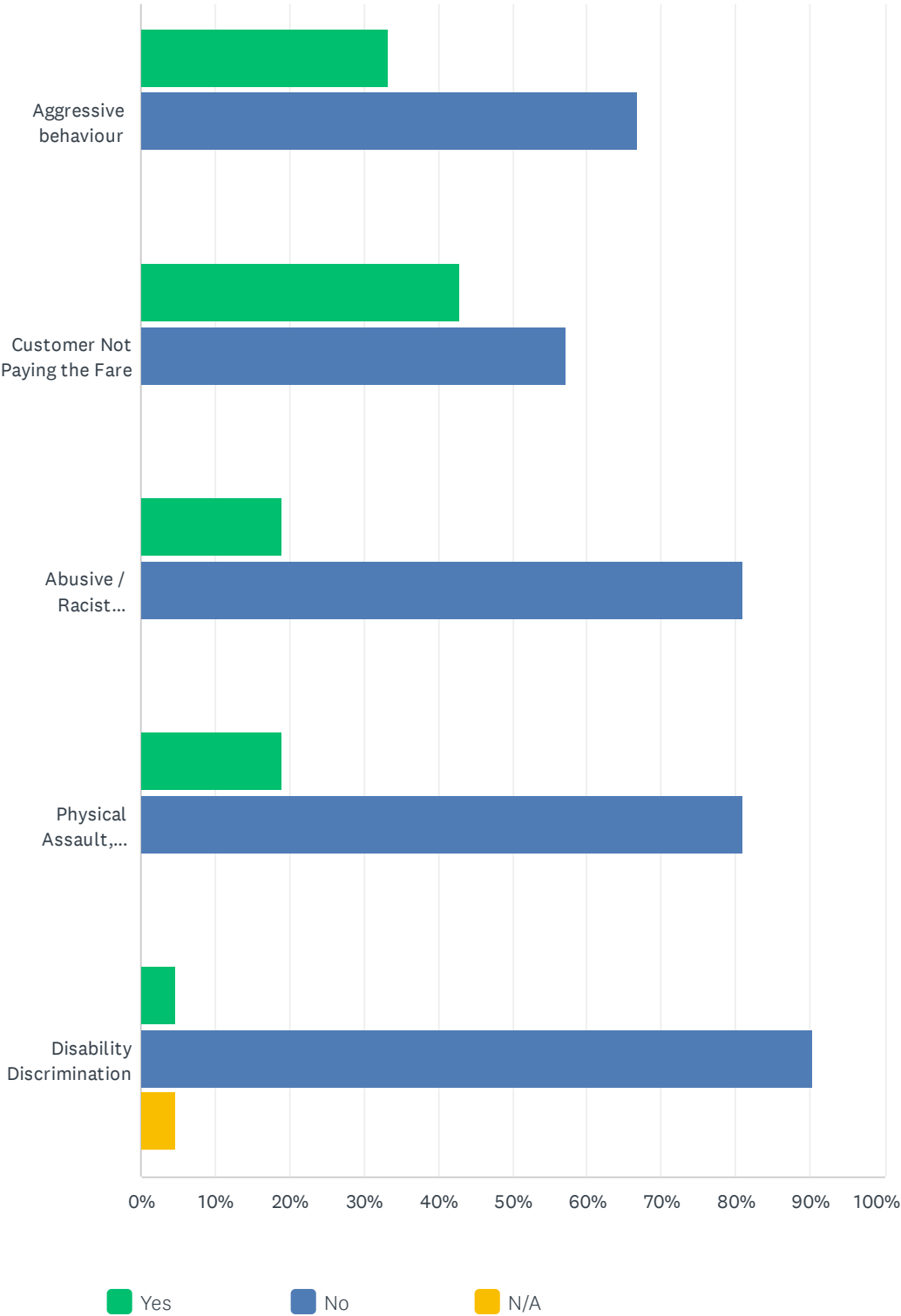
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Fitted as a mandatory Policy requirement	28.57%	6
Fitted on a voluntary basis at the discretion of the driver	61.90%	13
Other (please specify)	9.52%	2
TOTAL		21

Q12 As a driver of a private hire or hackney carriage taxi have you ever suffered any of the below in the last 3 years?

Answered: 21 Skipped: 0



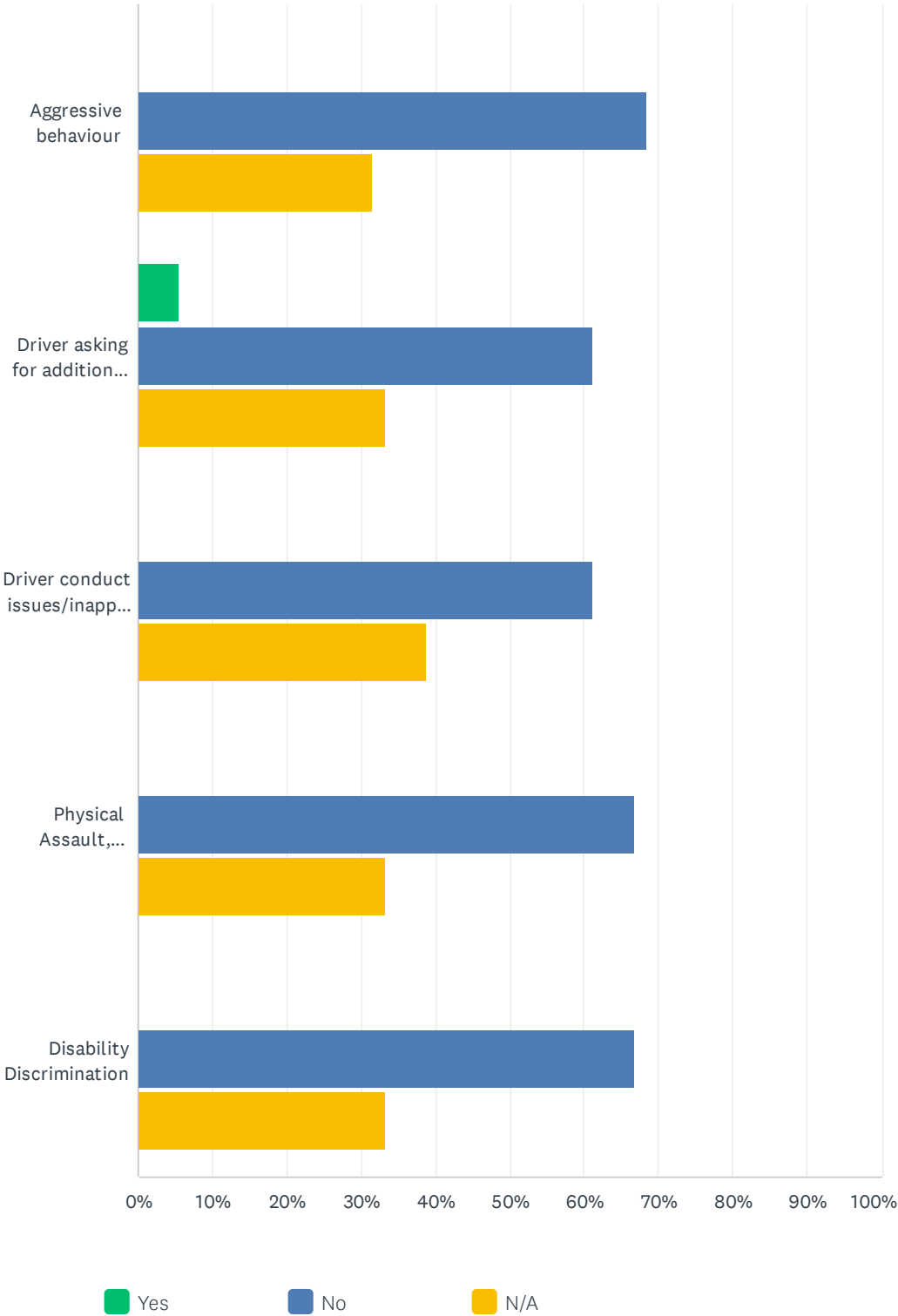
	YES	NO	N/A	TOTAL	WEIGHTED AVERAGE
Aggressive behaviour	33.33% 7	66.67% 14	0.00% 0	21	1.67
Customer Not Paying the Fare	42.86% 9	57.14% 12	0.00% 0	21	1.57
Abusive / Racist customers	19.05% 4	80.95% 17	0.00% 0	21	1.81
Physical Assault, Threatening Behaviour	19.05% 4	80.95% 17	0.00% 0	21	1.81
Disability Discrimination	4.76% 1	90.48% 19	4.76% 1	21	1.95

Q13 If you answered yes to any of the above please tell us how many times you have experienced each one here.

Answered: 9 Skipped: 12

Q14 As a member of the public/Customer using a private hire or hackney carriage taxi have you ever suffered any of the below in the last 3 years?

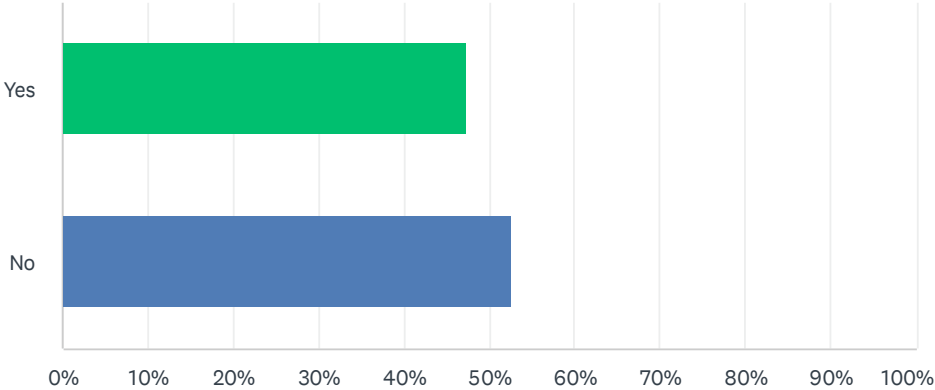
Answered: 19 Skipped: 2



	YES	NO	N/A	TOTAL	WEIGHTED AVERAGE
Aggressive behaviour	0.00% 0	68.42% 13	31.58% 6	19	2.00
Driver asking for additional payment	5.56% 1	61.11% 11	33.33% 6	18	1.92
Driver conduct issues/inappropriate conversations	0.00% 0	61.11% 11	38.89% 7	18	2.00
Physical Assault, Threatening Behaviour	0.00% 0	66.67% 12	33.33% 6	18	2.00
Disability Discrimination	0.00% 0	66.67% 12	33.33% 6	18	2.00

Q15 Do you feel that CCTV within the vehicle would have assisted or prevented any of the above?

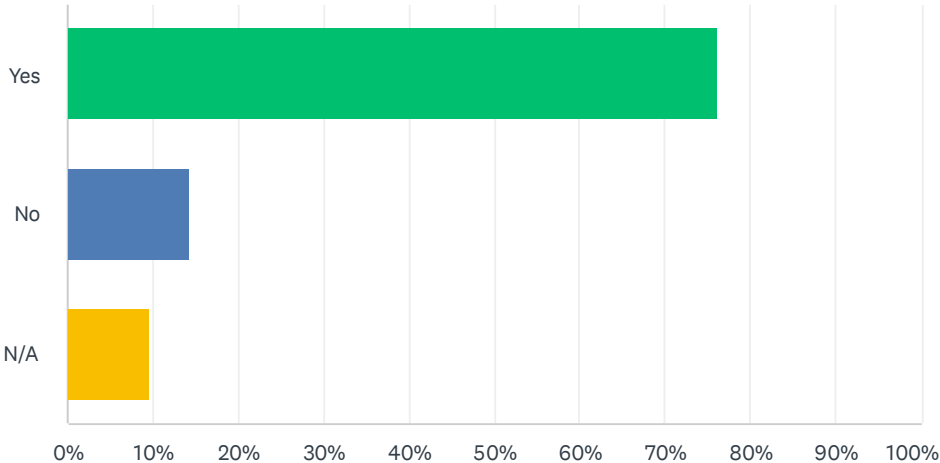
Answered: 19 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	47.37%	9
No	52.63%	10
TOTAL		19

Q16 As a driver are you concerned about the financial burden from installing a CCTV system within your vehicle?

Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	76.19%	16
No	14.29%	3
N/A	9.52%	2
TOTAL		21

Q17 Do you have any other suggestions or comments to make on matters that should be considered for inclusion in the revised Taxi Licensing Policy?

Answered: 5 Skipped: 16