

## **APPENDIX 3 – SAMPLE QUESTIONNAIRE FOR CONSULTATION**

### Hackney Carriage and Private Hire Licensing Policy Review

#### About you

##### **Q1 Are you responding as: (Please tick)**

Licensed hackney carriage/Private Hire driver	
Licensed operator	
Member of the public	
If other, please specify	

#### About the taxi policy

We are proposing some changes to the current policy, often called the taxi policy. The purpose of the policy is to explain how the council undertakes its functions when licensing hackney carriage and private hire vehicles. The primary focus being on safeguarding and public protection, particularly, the protection of children and vulnerable adults.

##### **Q2 Do you agree or disagree that the policy is easy to understand? (Please tick)**

Strongly agree	
Agree	
Neither agree nor disagree	
Disagree	
Strongly disagree	

##### **Q3 Do you agree or disagree that the policy provides enough protection for children and vulnerable adults?**

Strongly agree	
Agree	
Neither agree nor disagree	
Disagree	
Strongly disagree	
If you disagree, what do you think should be added or removed from the policy to improve it?	

**Q4 Do you agree or disagree that the policy includes everything you think should be in such a policy?**

Strongly agree	
Agree	
Neither agree nor disagree	
Disagree	
Strongly disagree	
If you disagree, what do you think should be added or removed from the draft policy to improve it?	

**The Authority is proposing a new policy on vehicle emissions for licensed vehicles. Adoption of these new policy requirements for new and existing vehicles will enable Staffordshire Moorlands District Council to meet similar, improved standards required by several other councils in our region. This will help to reduce traffic pollution and improve local air quality.**

**We are running a consultation to hear your thoughts on the changes proposed below**

New licences: From the date of adoption of this policy in early 2023, it is proposed that all licensed vehicles must comply with the vehicle emission Euro standards in the Government’s Clean Air Zone Framework when they are first licensed. The current Euro standard is:

- Petrol: Euro IV (2005 onwards manufacture)
- Diesel: Euro VI (2015 onwards manufacture).
- Hybrid vehicles are generally compliant with these standards. Liquid Petroleum Gas (LPG) vehicles are also compliant.

<https://www.gov.uk/guidance/driving-in-a-clean-air-zone#minimum-emission-standards>

- From 1<sup>st</sup> April 2024 all existing vehicles must meet the Euro 6 (Diesel and Euro 4 (petrol) emission standards

**Q5 Do you agree or disagree with the proposals on vehicle emissions**

Strongly agree	
Agree	
Neither agree nor disagree	
Disagree	
Strongly disagree	
If you disagree, which ones and why not?	

**Q6 As a driver are you concerned about the financial burden to meet the new Emission Standards**

YES	
NO	
Comments	

**The Government has acknowledged the potential risk to public safety when passengers travel in taxis and private hire vehicles. The use of CCTV can provide a safer environment for the benefit of taxi/private hire vehicle passengers and drivers by:**

- deterring and preventing the occurrence of crime
- reducing the fear of crime
- assisting the police in investigating incidents of crime
- assisting insurance companies in investigating motor vehicle accidents.

**Q6 Do you agree or disagree that all taxis and private hire vehicles should have internal CCTV?**

Fitted as a mandatory Policy requirement?	YES/NO
Comments	

Fitted on a voluntary basis at the discretion of the driver?	YES/NO
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Comments	
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**Q7 As a driver/member of the public using a private hire or hackney carriage taxi have you ever suffered any of the below in the last 3 years**

Aggressive behaviour	YES/NO	No of times in last 3 Years
Customer Not Paying the Fare/Driver asking for additional payment	YES/NO	
Abusive / Racist customers /driver conduct issues/inappropriate conversations	YES/NO	
Physical Assault, Threatening Behaviour	YES/NO	
Disability Discrimination	YES/NO	
Additional Comments		

**Q8 Do you feel that CCTV within the vehicle would have assisted or prevented any of the above**

YES	
NO	
Comments	

**Q9 As a driver are you concerned about the financial burden from installing a CCTV system within your vehicle**

YES	
NO	
Comments	

**Q10 Do you have any other suggestions or comments to make?**

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**Are you**

Male
Female
Gender Neutral

**What is your age?**

Under 18
18-24
25-34
35-44
45-54
55-64
65-74
75+

**Do you consider yourself to be a disabled person? (This may include any long-standing illness, disability or infirmity which has a substantial effect on your day to day life. Longstanding means it has lasted, or is likely to last, for over a year.)**

Yes
No